Service Profile

Children Education and Families Directorate

July 2011

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Purpose	To outline CEF services
	To map performance and spend to indicate a value for money assessment for key service areas
	To make proposals for savings and growth in line with the direction of the Chief Executive and preliminary discussion
	with portfolio lead

PART A – CEF SPECIFIC ISSUES

1. Strategic Compass

1A Introduction - Description of Services

1.1 There are three service areas within CEF – Learning and Universal Outcomes, Care and Targeted Outcomes and the Policy Performance and Support Service. Within each of the three services areas there are a number of core teams and functions and this profile gives an oversight of performance and value for money for these services where there is evidence to support such a judgement.

1.2 The Learning and Universal Outcomes Service covers all of the provisions for schools in terms of pupil level outcomes and the services which in the main "wrap around" schooling and education, including before children reach statutory school age. The service is made up of six core delivery areas which are: <u>Learner Support</u>, which includes services focused on supporting learners individually or on supporting school to meet those individual needs such as Behaviour and Attendance, the Pupil Referral Unit, SEN and Education Psychology; <u>School Support</u>, which covers the key school improvement services focused on raising attainment and progress including the services for Primary and Secondary School Improvement and the Virtual School for Looked After Children Education; <u>Early Years</u>, which includes the delivery of Sure Start, the development and delivery from Children's Centres and Parenting advice and support; <u>Youth Support and Guidance</u> services providing advice and direct services for young people including the Youth and Connexions service, the Youth Cabinet and other engagement work, the outdoor education and activity centre at Grangewaters and support to prevent young people becoming Not In Education Employment or Training on leaving school; <u>14-19</u> including development and delivery of Diplomas, the Aim Higher programme and Commissioning of 14-19 provision with schools and colleges; and <u>Adult Skills services</u> including Thurrock Adult College.

1.3 The Social Care and Targeted Outcomes Service covers the targeted safeguarding and intervention service for children and young people including those in need of protection from harm and those in the Council's care. The service consists of six core areas of delivery: **Quality Assurance** which includes the oversight of the quality of arrangements for children in care through Independent Reviewing Officers and the oversight of protection from significant harm through Child Protection Conferencing; **Children In Care services** which includes the social work services for all children in care and care leavers as well as placements provision and all our Fostering and Adoption services, including Private Fostering; **Initial Response Team** providing the bulk of our initial contact and assessment services including the Emergency Duty Team; **Family Support** social work services providing more in-depth assessments and interventions for children at risk of significant harm in the community; **Disabled Children** social work and family support services for disabled children and their families, including the Sunshine Centre and the co-ordination of short breaks for respite; **Youth Offending** focused on both preventing offending among those at risk of entering the criminal justice system and reducing re-offending among young people including partnership work with the multi-disciplinary Adolescents Team

1.4 The Policy Performance and Support Service, which is being merged with other parts of the new People Directorate from September 14th 2011, deliver a combination of directly providing some support services for the other CEF services and schools and client managing corporate services to CEF and schools. The service consists of five core areas which are: <u>Asset Management and School Organisation</u> covering all aspects of monitoring and clienting in relation to school and CEF asset management as well as pupil place planning and including Capital Project management, School Admissions and clienting Home to School and College Transport; <u>Business and Resources</u> including managing CEF assets where delivery service staff are based such as the Culver Centre, and including Policy development, Complaints, Project Management and the clienting for CEF of a range of Corporate and Vertex services; <u>Performance and Processes</u> gathering, collating and reporting to CEF and Corporate on service performance outcomes, especially the KPI's as well as managing the IT systems used for storing and disseminating all CEF's data on children and young people; <u>Support Services</u> which include a combination of directly provided services such as School Catering and monitoring and clienting services including School Funding and CEF Budget Monitoring; <u>Partnerships and Commissioning</u> which co-ordinate and manage the Joint Commissioning Unit, the Children's Trust and the Local Safeguarding Children Board on behalf of CEF and partners.

1B Overall Assessment of Services

1.5 We have reviewed and assessed the relevant performance of each of the three core service areas within CEF, Care and Targeted Outcomes, Learning and Universal Outcomes and Policy, Performance and Support. The breadth of core functions within these areas can make an aggregated definitive judgement difficult and consequently this service profile assessment also rates the performance and cost effectiveness of each of the key functions.

1.6 Where there is little or no comparator evidence for a function about its costs effectiveness, its assessment has been rated as "zero" – that is, in the absence of any comparison it is not yet known whether it is high or low in terms of cost profile compared to other authorities. The value for money judgements are based on the last available benchmarked data of performance and cost, which in most cases was the national 'Section 52' analysis data published in 2011, which used the planned budget for the financial year 2010-11. The VFM judgements therefore reflect the position at that time and don't take account of changes which have occurred since then, including the implementation of previous saving proposals and as yet un-validated performance improvements.

1.7 The per pupil funding levels to schools in Thurrock compare well overall though they are inevitably significantly behind those in neighbouring London boroughs because of the discrepancies in national funding arrangements

1.8 The LA has effectively and significantly reduced the previous excessive use of school specific contingencies through the changes to Formula Funding, the revisions to the DSG and the increased transparency and clarity of information to Schools Forum.

1C Evidence Base for Overall Assessment – including KPI's

1.7 Learning and Universal Outcomes Service – To be updated August with new School Attainment and Pupil Progress Data

1.8 Learner Support (includes Behaviour and attendance / Pupil Referral Unit / SEN / Education Psychology)

- Proportion of Special Schools judged as outstanding is exceptionally good (both outstanding)
- Pupil Referral Unit in OfSTED category
- Low Attendance rates in primary where the change in overall absence levels has only slightly closed the gap to national absence levels, where the pattern since 05-06 has done little to close the gap to the regional levels and where in spite of improvement since.
- Although there has been an improvement attendance in Primary schools is now 3rd quartile
- Attendance in secondary school much better than primary schools
- Permanent exclusion rates across Thurrock schools fell in 2009/10 but rose again in 2010/11
- Fixed term exclusions from Thurrock primary schools is 4th quartile, in secondary schools this has improved to 3rd quartile
- Behaviour in Primary schools judged 'good' or above by Ofsted is 4th quartile
- Behaviour in secondary schools judged 'good' or above by Ofsted is 1st quartile
- The percentage of SEN statements issued within 26 weeks has fallen considerably over the past years
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VFM Benchmarking

Funding provision for pupils with SEN from DSG is comparatively high in Thurrock

- The average expenditure in Thurrock is reported as above the average nationally
- SEN provision spend from DSG is also above the unitary average and is the second highest of our statistical neighbours
- Our spend on SEN provision from DSG is also above the regional average
- Compared to other local LA's, Thurrock's spend of £90 per pupil is higher than Essex (£77), lower than Southend (£100), higher than Barking and Dagenham (£57) and higher than Havering (£49)

We make no DSG provision for inclusion services in Thurrock

Our costs for Out of Borough fees at independent schools in UK and overseas compare reasonably in some aspects

- The average costs for OOB for Thurrock were below the national average though we moved slightly closer to the average in 10-11 than we had been the previous year suggesting proportionately our costs per head had increased slightly more than those for other LA's
- The Thurrock average costs are below those of unitary authorities, above those of our statistical neighbours, and in line with the regional average
- Compared with our neighbouring LA's, our average OOB costs of *87 per pupil were lower than Essex (£109) and Southend (£91), but higher than in Barking and Dagenham (£85) and Havering £40)

Like most other LA's, Thurrock is a "net exporter" for the costs of SEN provision for Thurrock students in other LA's. However although most LA's spend more than they bring in through recoupment, proportionately it appears to be slightly more costly for Thurrock than for many others.

- The Thurrock average is significantly higher than the national and unitary authority average costs
- Thurrock's recoupment gap is the highest of our statistical neighbours and the third highest in the Eastern Region
- Our recoupment cost to the LA of £56 per pupil is higher than Essex (£15), Southend (£35), and Havering, who brought in more than they spent through recoupment in 10-11. However the Thurrock average is lower than the Barking and Dagenham average cost of £62 per pupil

The level of DSG funding to the Pupil Referral Unit in 10-11 was relatively low, and was less in 09-10 than it had been in 10-11

- The Thurrock DSG expenditure was below the national average, the unitary average and the statistical neighbour average, where it was the third lowest of 11
- The spend in Thurrock was in line with the Eastern Region average
- Other LA's locally saw spend lower than Thurrock's £44 per pupil in Essex (£21) and Southend (£34), but higher than Thurrock in Havering (£69) and in Barking and Dagenham (£53)

The spend from DSG on Behaviour Support in Thurrock is comparatively high

- The spend in Thurrock in 10-11 was the highest of our statistical neighbours and the highest in the Eastern Region, the 7th highest of the 55 unitaries and was above the national average
- Thurrock's £48 DSG spend per pupil was also the highest among our neighbouring authorities where Essex spent £20 per pupil, Southend £18 per pupil, Barking and Dagenham £10 per pupil and Havering £26 per pupil

Funding levels for behaviour support from DSG compares favourably on the whole with other local authorities.

- The 10-11 Thurrock spend was well above the national and unitary authority averages, the highest of our statistical neighbours, the highest in the Eastern Region
- Thurrock's average DSG spend on behaviour support of £48 per head was significantly higher than Essex (£20), Southend (£11), Barking and Dagenham (£10) and Havering (£26)

Our DSG spend on Educational Psychology in 10-11 was in line with that elsewhere.

- The 10-11 Thurrock spend was in line with the national, regional and unitary authority averages and slightly higher than the statistical neighbour averages
- Thurrock's average DSG spend on Educational Psychology of £22 per head was slightly higher than Southend (£20), slightly lower than Barking and Dagenham (£25) and Havering (£25), and significantly lower than Essex (£31)

Our DSG spend on SEN administration in 10-11 was similarly in line with that elsewhere.

- The 10-11 Thurrock spend was in line with the unitary authority averages and the statistical neighbour averages, and slightly lower than the national and regional averages
- Thurrock's average DSG spend on SEN of £11 per head was slightly higher than Southend (£9), much higher than Essex (£0), slightly higher than Havering (£9), and significantly lower than Barking and Dagenham (£23)

The costs of Educational Welfare provision in Thurrock are generally lower than in other authorities.

- The 10-11 Thurrock spend was below the national and unitary authority averages, in line with the regional average and slightly higher than the statistical neighbour average
- Thurrock's spend on EWS is similarly mixed in comparison with near neighbour LA's. Our £14 per head is slightly more than Essex (£13), and slightly less than Southend (£18), Barking and Dagenham (£19) and Havering (£15)

description	Period of latest not benchmarked data	latest performance Not	next benchmarked data due	Good performance	period covered by latest Benchmark data	Thurrock previous year	Thurrock latest benchmarked data	National average	Statistical neighbour average	Eastern Region average	Quartile	Direction of travel	Rank
Permanent exclusions - All Schools expressed as % of school population	10/11	0.10	Jul-12	L	09/10	0.13	0.06	0.08	0.08	0.06	2	♠	51/143
Secondary schools where behaviour is judged as good or outstanding			May-12	Н	2010	77.8	88.9	81.6	83.7	80.0	1	♠	37/150
Primary schools where behaviour is judged as good or outstanding	10/11	87.0	May-12	Н	2010	88.4	90.7	93.8	92.6	93.7	4	♠	116/152
Persistent absence in Secondary school (inc acc)			Mar-12	L	09/10		4.70	4.40	4.08	4.10	3		109/150
Total absence in Secondary school (inc acc)			Mar-12	L	09/10		6.49	6.88	6.64	6.78	2		42/150
Total absence in Primary school			Mar-12	L	09/10	5.61	5.50	5.21	5.07	5.12	3	♠	109/152
Fixed term exclusions - Number of incidences expressed as % of pop - Secondary	10/11	7.20	Jul-12	L	09/10	14.09	8.60	8.59	9.39	7.96	3	♠	83/150
Fixed term exclusions - Number of incidences expressed as % of pop - Primary	10/11	1.30	Jul-12	L	09/10	1.77	1.54	0.91	1.27	0.87	4	♠	137/150
Persistent Absence - Primary School			Mar-12	L	09/10	2.30	2.00	1.40	1.34	1.40	4	♠	135/151
Statements within 26 weeks (exc exceptions)	10/11	65.2	Dec-11	Н	09/10	93.0	98.0	95.0	94.2	96.0	2	♠	85/150
Statements within 26 weeks (inc exceptions)	10/11	60.8	Dec-11	Н	09/10	78.0	95.0	87.0	90.2	91.0	2	♠	64/150

1.9 School Support (including School Improvement Primary and Secondary / Virtual School for Looked After Children Education)

- Proportion of secondary schools judged as good or outstanding is better than national
- Attainment at Key Stage 4, especially of 5 or more GCSE's at A* C compares very favourably with national and statistical neighbour averages
- Thurrock's "Narrowing the Gap" performance, in the attainment of those entitled or not to free school meals, is weak overall, with outcomes by age 5 and again at age 11 in the bottom quartile and only reaching third quartile by the end of secondary.
- Standards at the end of Primary School (Key Stage 2) are among the weakest in the country
- Little change to gap between Thurrock and national standards at end of Key Stage 1 in 2010
- The number of Primary Schools judged as good or better is well below the national average and there are currently no primary schools in the borough which are judged as outstanding
- Thurrock ranked in top quartile for schools provision of extended services
- Thurrock dropped to 3rd quartile for levels of children and young participation in PE and sport

VFM Benchmarking

Expenditure on School Improvement is high in comparison with other LA's.

- The average spend in Thurrock in 10-11 was almost double the national average, the highest of our region and of our statistical neighbours, and the 4th highest of the unitary authorities
- The spend of £143 per head was higher than Essex (£104), more than double the spend in Southend (£64), and significantly higher than Barking and Dagenham (£88) and Havering (£91)

Overall our investment in Music Services is slightly higher than that in other LA's

- Music service spending in Thurrock in 10-11 was higher than the national, regional and unitary authority averages, although it was in line with the statistical neighbour averages
- The £15 per head spend was the same as Southend, much higher than Essex (£5) but significantly less than the 2 near neighbours which are London Boroughs (Barking and Dagenham £26 per head and Havering £44 per head).

The proportion of funding spent on Outdoor Education remains high compared to other LA's

• The Outdoor Education spend in Thurrock was higher than the regional, national, and unitary authority averages

description	Period of latest not benchmarked data	latest performance Not	next benchmarked data due	Good performance	period covered by latest Benchmark data	Thurrock previous year	Thurrock latest benchmarked data	National average	Statistical neighbour average	Eastern Region average	Quartile	Direction of travel	Rank
KS1 L2+ Writing (all pupils)	10/11	76.7	Sep-11	Н	09/10	77.0	76.0	81.0	80.6	83.0	4	↓	132/152
KS1 L2B+ Writing (all pupils)	10/11	55.2	Sep-11	Н	09/10	55.0	54.0	60.0	59.5	64.0	4	↓	130/152
KS1 L2+ Reading (all pupils)	10/11	83.0	Sep-11	Н	09/10	83.0	83.0	85.0	84.8	86.0	3	⇔	92/152
KS1 L2B+ Reading (all pupils)	10/11	70.4	Sep-11	Н	09/10	68.0	69.0	72.0	72.1	75.0	3	♠	106/152
KS1 L2+ Maths (all pupils)	10/11	89.1	Sep-11	Н	09/10	89.0	89.0	89.0	89.5	91.0	2	⇔	71/152
KS1 L2B+ Maths (all pupils)	10/11	73.4	Sep-11	Н	09/10	72.0	73.0	73.0	73.4	76.0	2	♠	72/152
KS2 L4+ Eng & Maths All pupils			Oct-11	Н	10/11	68.0	71.0	74.0	73.5	72.0	4	♠	116/151
2 levels in Maths between KS 1 and KS 2	10/11	81.2	Nov-11	Н	09/10	78.0	80.0	83.0	81.5	80.0	4	♠	104/132
2 levels in English between KS 1 and KS 2	10/11	84.7	Nov-11	Н	09/10	80.0	82.0	84.0	82.8	81.0	3	♠	99/132
5+A*-C all pupils			Oct-11	Н	09/10	78.6	84.2	76.3	76.8	74.3	1	♠	10/151
KS2 to KS4 expected progress in English			Jul-12	Н	09/10	64.0	72.0	71.0	70.4	71.3	2	♠	63/151
KS2 to KS4 expected progress in Maths			Jul-12	Н	09/10	58.2	67.4	63.4	62.2	65.5	2	♠	45/151
5+A*-C inc E&M all pupils			Oct-11	Н	09/10	46.6	56.8	55.3	55.4	56.0	2	♠	47/151
5+A*-C inc E&M Boys			Oct-11	Н	09/10	40.6	52.9	51.7	51.8	52.1	2	♠	50/151
5+A*-C inc E&M Girls			Oct-11	Н	09/10	52.8	60.4	59.1	59.0	60.1	2	♠	51/151
5+A*-G			Oct-11	Н	09/10	93.9	95.8	94.8	95.3	94.6	1	♠	37/151
5+A*-G inc			Oct-11	Н	09/10	93.0	94.5	93.5	94.1	93.4	2	♠	41/151
Average points			Oct-11	Н	09/10	463.1	501.1	449.7	456.7	438.9	1	♠	7/151
Average points Capped			Oct-11	Н	09/10	324.8	343.5	331.0	332.0	328.9	1	♠	20/151
number) Schools requiring SM	10/11	1	Nov-11	L	09/10		2						

1.10 Early Years (including Sure Start / Children's Centres / Parenting Strategy)

- Numbers attaining 6 points or more in Communication Language Development and Personal Social Education up 5% between 09 and 10 which is above the national rate of increase
- Numbers of childcare placements borough wide is sufficient
- Variations within parts of the borough on the sufficiency of child care placement provision
- Gap in attainment between most disadvantaged areas and rest of the borough narrowed by almost 4.7% in 2010
- OfSTED judged performance on non-domestic childcare inspections (good or better) in Thurrock to be better than that nationally or among statistical neighbours
- The number of unsatisfactory childminder judgements from OfSTED rose in the final quarter of last year

VFM Benchmarking

Expenditure in PVI's was slightly above the national average, although the expenditure per head was held at the same level in Thurrock as it had been the previous year, while elsewhere the expenditure went up between 09-10 and 10-11

- The PVI spend per pupil was below the Unitary, Statistical Neighbour and regional averages, although the gaps were smaller regionally.
- The PVI spend of £115 per pupil was significantly less than Essex (£293), and Havering (£128) but higher than Barking and Dagenham (£81) and well above Southend who were the only LA in the country recording no spend at all in PVI settings (even though they recorded relatively high PVI expenditure per pupil for the previous year)

Capital expenditure on under 5 provision was well below the national average

- It was also just below the unitary average, and well below both the statistical neighbour and regional averages
- In comparison with neighbouring authorities, Thurrock's spend of £14 was significantly less than Havering (388), Barking and Dagenham (£38) but well above both Essex and Southend, who reported having made no capital investment in under 5 provision in 10-11

The level of Early Years contingencies are relatively high in Thurrock

- The EY contingencies in 10-11 were the second highest of our statistical neighbours and well above the national and SN averages
- Similarly they were the highest reported in the Eastern Region and the third highest of the 55 unitary authorities
- The concerted work on Funding and on the DSG since then has significantly reduced this and in 10-11 the Thurrock school specific contingencies were below the national average for the first time
- Locally, the EY contingences of £11 per pupil were higher than Essex (£0), Southend (£7), Barking and Dagenham (£0) and Havering (£3) The contingency in Thurrock per pupil of £61 was higher than Essex (£46), Southend (£29), and Barking and Dagenham (£52) and was slightly less than those in Havering (£62)

Key Performance Indicators

description	Period of latest not benchmarked data	latest performance Not	next benchmarked data due	Good performance	period covered by latest Benchmark data	Thurrock previous year	Thurrock latest benchmarked data	National average	Statistical neighbour average	Eastern Region average	Quartile	Direction of travel	Rank
78 pts and at least 6pts - Foundation Stage	10/11	56.5	Nov-11	Н	09/10	45.0	50.0	56.0	56.0	53.0	4	۸	124/152
78 pts and at least 6pts -Girls	10/11	66.2	Nov-11	Н	09/10	56.0	59.0	65.0	65.8	62.0	4	♠	122/150
78 pts and at least 6pts -Boys	10/11	46.9	Nov-11	Н	09/10	34.0	41.0	47.0	46.5	44.0	4	♠	120/150
Narrowing the gap foundation stage (lowest 20% and the rest)	10/11	31.7	Nov-11	L	09/10	36.5	31.9	32.7	31.3	32.5	2	♠	71/152
Children in poverty			Nov-11	L	2008	20.4	19.8	20.9	19.5		2	1	64/152
Take up of formal child care by low income families			Nov-11	Н	08/09	16.7	16.9	18.0	18.3		3	↑	90/143

1.11 Youth Support and Guidance (including Youth and Connexions / Youth Cabinet / Grangewaters / NEETS)

- Significant improvement in NEET figures, including a considerable reduction in number of "unknowns" in last two years
- Children and young people's satisfaction ratings of parks and play areas improved sufficiently last year to increase its quartile ranking

VFM Benchmarking

Thurrock funding to Youth services is broadly in line with the funding elsewhere.

- The Youth provision costs in Thurrock are well above the regional average but below the averages seen nationally, among our statistical neighbours and among unitary authorities
- Thurrock's costs of £34 compare with Essex at £57, Southend at £21, Havering at £43 and Barking and Dagenham at £34

The position on Connexions funding is slightly more generous funding levels in Thurrock than in many other LA's

- The Connexions costs in Thurrock are above the national, regional, statistical neighbour and unitary authority averages
- Thurrock's costs of £43 are also higher than in some neighbouring LA's with Essex at £0, Southend at £65, Havering at £42 and Barking and Dagenham at £54

The aggregated funding for Youth and Connexions in Thurrock is broadly in line with elsewhere

The funding spent on Youth Offending is broadly in line compared to other LA's

- The YOS spend in Thurrock was slightly below that nationally and among SN's and in line with the regional and unitary authority averages
- The Thurrock spend of £22 per head on YOS was much lower than Southend (£55), higher than Havering (£17) and much higher than both Essex (£15) and Barking and Dagenham (£0)

Key Performance Indicators

description	Period of latest not benchmarked data	latest performance Not	next benchmarked data due	Good performance	period covered by latest Benchmark data	Thurrock previous year	Thurrock latest benchmarked data	National average	Statistical neighbour average	Eastern Region average	Quartile	Direction of travel	Rank
Participation of 17 year-olds in education or training			Mar-12	н	09/10	67.0	78.0	85.0	83.5	85.0	4	•	125/133
Percentage of 16-18 yo Not in Education, Employment or Training			Feb-12	L	Nov- Jan 11	6.6	6.7	6.0	6.0	5.7	3	↓	95/150

1.12 14-19 – including Diplomas / Aim Higher / 14-19 Commissioning

- Development of 14-19 and new Diplomas is rated as good practice within region
- Attainment of Level 2 and Level 3 by 19 are below national averages and in 4th quartile
- Proportion of secondary schools judged as good or outstanding is better than national
- Attainment at Key Stage 4, especially of 5 or more GCSE's at A* C compares very favourably with national and statistical neighbour averages
- Attainment of 5 or more A*-C including English and Maths has improved rapidly is now above the national average
- Thurrock's "Narrowing the Gap" performance, in the attainment of those entitled or not to free school meals, is weak overall, with outcomes by age 5 and again at age 11 in the bottom quartile and only reaching third quartile by the end of secondary.
- Thurrock's 6th Form College is judged to be outstanding

description	Period of latest not benchmarked data	latest performance Not	next benchmarked data due	Good performance	period covered by latest Benchmark data	Thurrock previous year	Thurrock latest benchmarked data	National average	Statistical neighbour average	Eastern Region average	Quartile	Direction of travel	Rank
Achievement of a Level 2 qualification by 19			Apr-12	н	09/10	71.0	73.6	78.7	77.2	79.9	4	•	131/152

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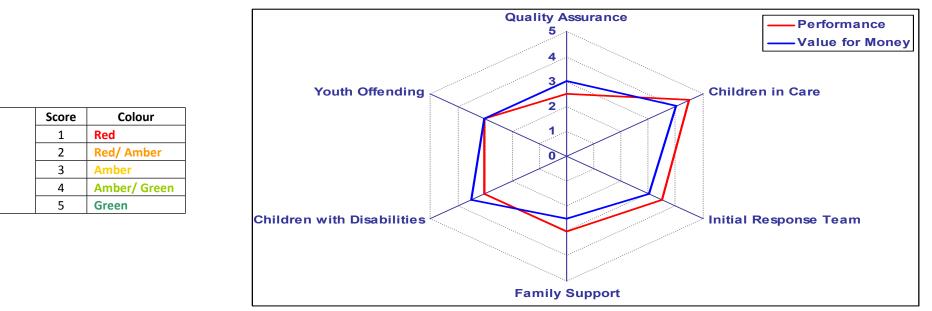
Achievement of a Level 3 qualification by 19	Apr-12	Н	09/10	40.9	41.3	52.0	48.4	54.0	4	Ť	141/152
FSM Level 3 at 19	Apr-12	Н	09/10	19.5	23.9		24.8		3	۸	98/150
non FSM Level 3 at 19	Apr-12	Н	09/10	45.0	44.6		50.8		4	V	138/150
FSM Level 2 at 19	Apr-12	Н	09/10	49.5	47.4		54.8		4	↓	146/150
non FSM Level 2 at 19	Apr-12	Н	09/10	76.2	78.8		80.2		4	1	114/150

1.13 Adult Skills – including Adult College

• Adult qualifications at all levels are significantly below national averages and those of our statistical neighbours

description	Period of latest not benchmarked data	latest performance Not	next benchmarked data due	Good performance	period covered by latest Benchmark data	Thurrock previous year	Thurrock latest benchmarked data	National average	Statistical neighbour average	Eastern Region average	Quartile	Direction of travel	Rank
Adults qualified to Level 2 or higher			Sep-11	Н	2009	55.7	59.8	70.9	66.4	70.0	4	•	135/142
Adults qualified to Level 3 or higher			Sep-11	Н	2009	35.3	37.6	50.9	42.7	48.8	4	♠	112/115
Adults qualified to Level 4 or higher			Sep-11	Н	2009	17.8	20.0	32.0	24.4	29.5	4	♠	134/142

1.14 Social Care and Targeted Outcomes Service – The overall RAG rating profile for the service to date in terms of both performance and cost benchmarking is as follows



The performance, value for money and performance trends and targets on the relevant KPI's for each of the delivery functions within this service are as follows:

VFM Benchmarking

RAG:

Funding levels to residential care are significantly lower than in other LA's

- The residential care costs in Thurrock are lower than all of the SN, regional, unitary and national averages.
- Our costs of £47 compare well to neighbours with Essex (£89), Southend (£71), Barking and Dagenham (£116) although Havering is significantly lower (£11)

Foster care service costs are slightly higher than in other LA's

- The Thurrock costs are above national, in line with regional, above SN's and slightly above the average for unitary authorities
- The costs of £116 are higher than Essex (£93), lower than Southend (£176), much lower than Barking and Dagenham (£202) and higher than Havering (£90)

• The provision for in-house foster care services is of good quality and the capacity is good. This in turn helps to secure a cost effective and good value for money provision for many of our young people.

Short break respite funding is broadly in line with the funding levels elsewhere

Funding levels to after care services are slightly below those in other LA's on average

- The leaving care costs in Thurrock are slightly lower than all of the SN, regional, unitary and national averages.
- Compared to near neighbours the Thurrock levels of £14 per head are higher than Essex (£12), but lower than Southend (£27), Havering (£17) and Barking and Dagenham (£31)

The overall funding levels for children in care services in Thurrock are slightly less than those in other LA's on average

- The care service costs in Thurrock are in line with the statistical neighbour average but lower than the averages seen nationally, regionally and among unitary authorities.
- Compared to near neighbours the Thurrock levels of £212 per head are slightly lower than Essex (£219), considerably lower than Southend (£325), and Barking and Dagenham (£368) but higher than Havering (£166)

Funding levels to after care services are slightly below those in other LA's on average

- The leaving care costs in Thurrock are slightly lower than all of the SN, regional, unitary and national averages.
- Compared to near neighbours the Thurrock levels of £14 per head are higher than Essex (£12), but lower than Southend (£27), Havering (£17) and Barking and Dagenham (£31)

Funding levels for Direct Payments in Thurrock are low when compared to those in many other LA's

Thurrock's funding levels to adoption services are broadly in line with those elsewhere

- The adoption service costs in Thurrock are in line with regional, slightly below national, slightly above SN's and slightly below the average for other unitaries.
- Compared to near neighbours the Thurrock levels of £18 per head are higher than Essex (£14), Havering (£15) and Barking and Dagenham (£12) but lower than Southend (£24)

Our levels of investment in commissioned activity and social work are broadly higher than those in other LA's on average

- The funding for commissioning and social work in Thurrock was above the averages for national, regional, unitary and statistical neighbours in 10-11
- Compared to near neighbours the Thurrock levels of £145 per head are higher than Essex (£104) and Havering (£89) but lower than Barking and Dagenham (£241) and Southend (£174)
- 1.15 Quality Assurance (including Independent Reviewing Officers / Child Protection Conferencing)

- The proportion of Initial Child Protection Conferences delivered on time is better than national
- The number of children subject to a Child Protection Plan in Thurrock are significantly higher than they are nationally
- The proportion of children who are made subject to a Child Protection Plan and who are re-registrations in Thurrock is better than that seen nationally
- Performance on completing child protection reviews on time dipped below 99/100% for the first time in 2009/10, early data for 2010/11 shows an improvement in this area
- The proportion on reviews carried out on time for children in care dipped last year and was below the national and statistical neighbour averages; early data for 2010/11 show improvement

Key Performance Indicators

description	Period of latest not benchmarked data	latest performance Not	next benchmarked data due	Good performance	period covered by latest Benchmark data	Thurrock previous year	Thurrock latest benchmarked data	National average	Statistical neighbour average	Eastern Region average	Quartile	Direction of travel	Rank
CPR re registration	10/11	11.6	Sep-11	L	09/10	21.0	7.7	13.6	12.3		1	♠	11/144
CPR reviewed on time	10/11	94.5	Sep-11	Н	09/10	99.0	96.6	97.2	94.5		3	V	71/96
Subject to Child protection plan (Rate/10,000)	10/11	62.0	Nov-11	InL	09/10	35.0	53.4	35.5	38.0		4	↓	117/138
% LAC cases reviewed on time	10/11	96.1	Sep-11	Н	09/10	87.7	84.4	90.5	90.6	88.8	4	↓	128/152

1.16 Children In Care – including Placements / Fostering / Adoption

- The performance indicators for children in care have consistently compared well overall with the performance in other LA's
- OfSTED RAG ratings for both performance indicators on placement stability were both green for last year

description	Period of latest not benchmarked data	latest performance Not	next benchmarked data due	Good performance	period covered by latest Benchmark data	Thurrock previous year	Thurrock latest benchmarked data	National average	Statistical neighbour average	Eastern Region average	Quartile	Direction of travel	Rank
Timeliness of adoptions LAC	10/11	75.0	Sep-11	Н	09/10	94.1	100.0	75.6	77.4	78.4	1	♠	1/110

% LAC 3 or more placements	10/11	9.0	Sep-11	L	09/10	9.5	11.8	10.9	10.5	9.4	3	4	87/147
LAC Same placement for 2 years	10/11	63.2	Sep-11	Н	09/10	65.0	70.1	68.0	68.4	69.4	2	♠	54/149
% Care leavers in suitable accommodation	10/11	85.7	Sep-11	Н	09/10	88.2	100.0	90.3	87.4	95.2	1	♠	1/143
% Care Leavers in EET	10/11	42.9	Sep-11	Н	09/10	52.9	55.0	62.1	54.8	66.2	3	1	101/142
Looked after children per 10,000 population aged under 19	10/11	57.0	Oct-11	IL	09/10	60.0	62.0	58.0	61.9	50.0	2		73/152
Admission of LAC(per 10,000 population)	10/11	32.0	Nov-11	IL	09/10	26.0	27.4	24.9	25.5	22.0	2		63/147
Ceased LAC(per 10,000 population)	10/11	37.9	Nov-11	IL	09/10	22.0	26.0	22.5	22.2	18.6	2		50/146
LAC KS2 L4+ English			Dec-11	Н	09/10	43.0	43.0	45.0	49.3	51.0	3	⇔	38/71
LAC KS2 L4+ Maths			Dec-11	Н	09/10	14.0	14.0	44.0	38.6	43.0	4	⇔	59/74
LAC_ 5 A*-C (inc)	10/11	13.5	Dec-11	н	09/10	0.0	13.0	11.6	17.0	11.2	1	Ť	26/51

1.17 Initial Response Team (including Emergency Duty Team)

- Recent OfSTED Unannounced Inspection of safeguarding was successful and there were no priority areas for improvement
- It is not possible to provide accurate comparisons on how Thurrock's staffing costs are apportioned between social workers, agency staff and non-social workers because of the artificially low level of expenditure on non-social workers within Thurrock's unit costs data. This is because the costs of the majority of the non social work staff are within the Vertex contract and not included in the data at this point and as a result further work needs to be done on these comparators.
- OfSTED RAG rating for initial assessments on time last year was green

description	Period of latest not benchmarked data	latest performance Not	next benchmarked data due	Good performance	period covered by latest Benchmark data	Thurrock previous year	Thurrock latest benchmarked data	National average	Statistical neighbour average	Eastern Region average	Quartile	Direction of travel	Rank
Initial Assessments in 7 working days	10/11	74.0	Sep-11	Н	09/10	76.0	73.5	67.3	71.5		2	•	61/150
Core Assessments in 35 days	10/11	87.0	Sep-11	Н	09/10	79.0	72.9	78.1	75.0		3	•	88/152
% referrals of children in need that led to initial assessments	10/11	98.0	Sep-11	Н	09/10	55.0	93.3	65.5	59.9		1	♠	14/152

Referrals that are repeat referrals	10/11 21.0	Nov-11	L	09/10	27.0	10.4	13.8	12.7	1	۸	49/138
ICPC within 15 days	10/11 96.0	Nov-11	Н	09/10	64.0	82.7	66.2	62.2	2	♠	46/138
Initial Assessments in 10 working days	10/11 79.0	Nov-11	Н	09/10		81.2	75.5	79.2	2		57/142

1.18 Family Support (including Legal Proceedings / 4 area focused Family Support Teams)

• It is not possible to provide accurate comparisons on how Thurrock's staffing costs are apportioned between social workers, agency staff and non-social workers because of the artificially low level of expenditure on non-social workers within Thurrock's unit costs data. This is because the costs of the majority of the non social work staff are within the Vertex contract and not included in the data at this point and as a result further work needs to be done on these comparators.

• Improvement in last year's emotional health of children performance was sufficient to improve the quartile ranking for this indicator

Key Performance Indicators

description	Period of latest not benchmarked data	latest performance Not	next benchmarked data due	Good performance	period covered by latest Benchmark data	Thurrock previous year	Thurrock latest benchmarked data	National average	Statistical neighbour average	Eastern Region average	Quartile	Direction of travel	Rank
Hospital admissions caused by unintentional and deliberate injuries to children and young people			May-11	L	08/09	92.2	85.5	117.4	123.4	90.2	1	۰	18/141

1.19 Children with Disabilities (including Sunshine Centre / Short Breaks Respite)

Description	Data for period	Latest data (-2 year)	Latest data (-1 year)	Thurrock Latest data	National	Statistical neighbours average	Quartile	Direction	Latest unbench marked
Parents views on services for disabled children	09/10			57	61	60	4		

1.20 Youth Offending (including Targeted Youth and Connexions)

Key Performance Indicators

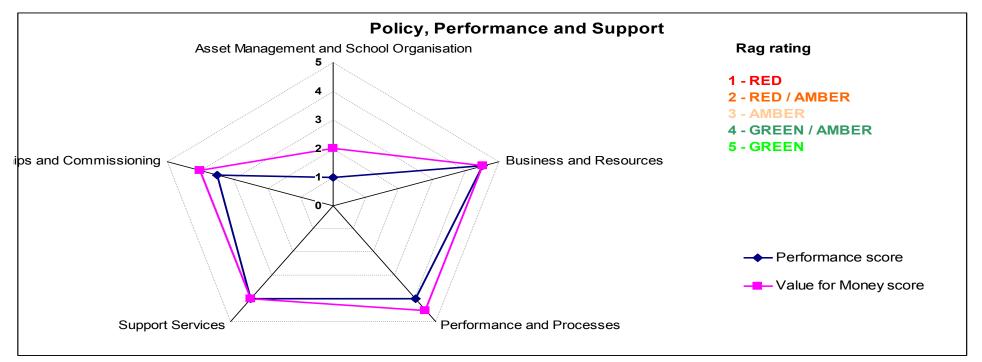
Description	Data for period	Latest data (-2 year)	Latest data (-1 year)	Thurrock Latest data	National	Statistical neighbours average	Quartile	Direction	Latest unbench marked
First time entrants to YJS rate (PNC)	09/10	1960	2110	1840	1160	1269	4	▲	
Receiving conviction in court and are sentenced	10/11	7	2	5	6	4	3	1	
Young people who offend - EET	10/11	62	54	69	73	67	3	↑	
Young people who offend - suitable accommodation	09/10	88	94	99	96	95	1	↑	
Re offending rate	2009	0.81	0.80	1.09	1.01	1.01	3	1	
Rate first time entrants (YOT data)	10/11	1773	1651	669	796	783	2	↑	
first time entrants % change (YOT data)	10/11	-15	-6	-59	-25	-31	1	↑	

1.21 Others (including Teenage Pregnancy / Substance Misuse / Domestic Violence / Child Adolescent Mental Health)

Key Performance	Indicators
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description	Period of latest not benchmarked data	latest performance Not	next benchmarked data due	Good performance	period covered by latest Benchmark data	Thurrock previous year	Thurrock latest benchmarked data	National average	Statistical neighbour average	Eastern Region average	Quartile	Direction of travel	Rank
Obesity in Primary - Reception			Jan-12	L	09/10	11.3	11.5	9.8	10.2	9.2	4	♥	122/151
Obesity in Primary - Year 6			Jan-12	L	09/10	20.8	20.3	18.7	19.5	16.8	3	♠	94/150
Teenage Conception Rate per 10000			Feb-10	L	07/08	46.4	40.7	41.7	44.3	33.1	2	♠	65/148
Teenage Conception Reduction			May-11	L	2008	-34.7	-33.5	-13.3	-13.7	-17.2	1	↓	9/148
Take up of School Meals - Primary			Nov-11	Н	09/10	36.2	38.6	41.4	36.3	40.2	3	♠	94/152
Take up of School Meals - Secondary			Nov-11	Н	09/10	25.2	45.9	35.8	36.1	34.6	1	♠	30/143
CAMHS self assessment			Apr-12	Н	2011	15.0	12.0	15.2	13.9	14.7	4	↓	97/102

1.22 Policy Performance and Support Service – The overall RAG rating profile for the service to date in terms of both performance and cost benchmarking is as follows



The performance, value for money and performance trends and targets on the relevant KPI's for each of the delivery functions within this service are as follows:

VFM Benchmarking

Expenditure on admissions services in Thurrock is broadly in line with elsewhere.

- The DSG average spend in Thurrock in 10-11 was in line with the national average
- It was also in line with the unitary authority average and the regional average and slightly above the statistical neighbouring average
- In comparison with local neighbours, the Thurrock per pupil spend of £10 was slightly higher than Essex (£9), Southend (£9),

Although the amounts are small, our DSG funding input to School Forum facilitation, following School Forum decisions to DSG fund admin costs for minuting and a portion of costs for facilitation, means that Thurrock's DSG funding for School Forum servicing are comparatively high.

• The average School Forum costs in Thurrock are the highest in the Region, the highest among our statistical neighbours, and above the unitary authority average

The costs to the DSG of school level terminations has been high as a number of schools have faced financial challenges, particularly in the light of falling rolls in some parts of the borough.

- The average costs for staff contract terminations in Thurrock was the second highest in the region, the highest of our statistical neighbours, well above the unitary authority average, and well above the national average
- Compared with our nearest neighbours, Essex (£2), Southend (£3)< Havering (£1) and Barking and Dagenham £0), the Thurrock costs of £16 per head were also high

The Council's work to reduce costs and to review entitlements to Home to School Transport have had some impact. The average DSG funding to school transport is now lower than that seen in this part of the country although it remains high compared to similar authorities in terms of either size or composition

- The average Home to School Transport costs in Thurrock are now below the national and regional averages
- However they are the highest of our statistical neighbours by some margin and above the average for unitary authorities
- Compared to our near neighbours, our average costs of £43 per head are significantly higher than Southend (£14) and Havering (£2), higher than Barking and Dagenham (£36) but significantly lower than Essex (£80)

Our current decision to reduce Home to College transport entitlements is further evidenced by the proportionately high spend in this area at the end of 10-11

- The average costs per head of post-16 transport in Thurrock are the second highest of our statistical neighbours, well above the regional and national averages and well above the unitary authority average
- In comparison with our nearest neighbours our £18 per head costs are much higher than Essex (£7), Southend (£4), Barking and Dagenham (£4), and Havering (£1)

The costs for Asset Management of education remain higher than in many other LA's

- The average costs in Thurrock are either above or well above the national, regional, statistical neighbour and unitary authority averages
- Similarly they are higher than three of our near neighbours at £37 per head with only Essex at the same level and Southend (£26), Havering (£27) and Barking and Dagenham (£21) all lower

The funding levels for Thurrock's central commissioning function are broadly in line with those in other LA's

Thurrock's Individual Schools Budget (ISB) per pupil for 10-11 is now above the England average for the first time in three years.

- It is over £100 per pupil above both the Unitary and Statistical Neighbour averages
- It is the third highest in the Eastern Region behind Luton and Southend.
- The Thurrock ISB is £197 per pupil higher than Essex However it is £201 per pupil less than Southend, £131 per pupil less than Havering and £577 per pupil less than Barking and Dagenham

The CEF review of S52 in 08-09 identified that Thurrock then held specific contingencies which were proportionately much higher than in most other authorities at more than four times the national average.

- The concerted work on Funding and on the DSG since then has significantly reduced this and in 10-11 the Thurrock school specific contingencies were below the national average for the first time
- However there is further work to be done as the contingencies for 10-11 were still above the averages for other Unitaries, our Statistical Neighbours and the Eastern Region.
- The contingency in Thurrock per pupil of £61 was higher than Essex (£46), Southend (£29), and Barking and Dagenham (£52) and was slightly less than those in Havering (£62)

1.23 Asset Management and School Organisation (including Capital Programmes / Admissions / Home to School and College Transport)

- Preferences for admissions to secondary and primary schools have fallen slightly from the previous year.
- Level of on-line applications for admissions is very low

description	Period of latest not benchmarked data	latest performance Not	next benchmarked data due	Good performance	period covered by latest Benchmark data	Thurrock previous year	Thurrock latest benchmarked data	National average	Statistical neighbour average	Eastern Region average	Quartile	Direction of travel	Rank
% Online admissions			Mar-12	Н	10/11	6.6	24.5	55.0	57.3	64.6	4	♠	120/151
% 1st Preference			Mar-12	Н	10/11	83.4	83.0	84.6	87.0	86.9	3	↓	91/151
% 1 to 3 preference			Mar-12	Н	10/11	95.3	94.1	95.6	97.3	97.0	3	↓	110/150
Travel to school - not by car - Primary			Nov-11	н	09/10		63.0		59.1		2		68/152
Travel to school - not by car - Secondary			Nov-11	Н	09/10		77.8		77.6		3		107/151

1.24 Business and Resources (including Culver Centre / Complaints / Project Management / Client Management of Corporate and Vertex services to CEF)

- Sickness absence levels in CEF are falling and are below the Council averages
- 93% of CEF complaints and 100% of member and MP enquiry responses on time for year to date

1.25 Performance and Processes (including Performance Reporting / Information System Management)

1.26 Support Services (including School Catering / School Finance / Budget Monitoring)

Key Performance Indicators

description	Period of latest not benchmarked data	latest performance Not	next benchmarked data due	Good performance	period covered by latest Benchmark data	Thurrock previous year	Thurrock latest benchmarked data	National average	Statistical neighbour average	Eastern Region average	Quartile	Direction of travel	Rank
Take up of School Meals - Primary			Nov-11	Н	09/10	36.2	38.6	41.4	36.3	40.2	3	♠	94/152
Take up of School Meals - Secondary			Nov-11	Н	09/10	25.2	45.9	35.8	36.1	34.6	1	♠	30/143

1.27 Current and Future Service Demand

The changing expectations for public sector services which arise from the current economic position nationally affect children's services in the same ways as other public services. However within the arena of provision for children and young people there are the added dimensions of national policy changes for school improvement, the future role of schools as hubs providing services for their community as well as services within their institutions itself and the consequent changing nature of the relationship between schools and all their partners in the public sector but particularly with the local authority.

In addition, current population trends into and within the borough demonstrate that Thurrock continues to be an area of growth in its young people population and that this growth is clustered in some parts of the borough rather than distributed evenly borough wide. Consequently we see changing demands for schools places and service provision in areas such as Chafford Hundred, Purfleet, Grays and Tilbury, with a decline in some of the demand for educational provision in areas such as Stanford, Corringham and Ockendon.

Recently demand levels for support within our tier 3 services, particularly in social care, have risen sharply and this needs to be addressed if these services are to continue to prioritise according to greatest need and most significant concerns about possible harm. Alongside the previous capacity to invest in early intervention service provision for families will need to be adjusted in light of the current economic reality and as a result the

Children Education and Families Directorate - Profile

Directorate will need to re-balance provision levels between its targeted tier 3 services and the work in conjunction with other agencies and partners in support for families at tier 2.

1.34 Current and Future Service Demand

Population Shifts and Projections for Children and Young People (aged 0-4)

- The figures show the population has grown by 5.5% between 2008 and 2010. This compares to a total population growth in Thurrock in the same period of 2.9%
- Between 2010 and 2025, Thurrock's early years population is projected to grow by a further 11%

AGE GROUP	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023	2024	2025
0-4	10.9	11.3	11.5	11.8	11.9	11.9	12.0	12.1	12.2	12.3	12.4	12.5	12.6	12.6	12.7	12.7	12.8	12.8

Population Shifts and Projections for Children and Young People (aged 5-9)

• The 5-9 year old population has grown by 2% since 2008 and between 2010 and 2025 is projected to grow by a further 27%

AGE GROUP	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023	2024	2025
5-9	9.7	9.7	9.9	10.2	10.6	11.2	11.5	11.7	12.0	12.1	12.1	12.1	12.2	12.3	12.4	12.5	12.6	12.6

Population Shifts and Projections for Children and Young People (aged 10-14)

• The 10-14 population has increased by 2% in the last 2 years but is scheduled to increase by 21% by 2025

AGE GROUP	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023	2024	2025
10-14	10.0	10.2	10.2	10.2	10.0	9.9	9.9	10.1	10.4	10.8	11.3	11.6	11.9	12.1	12.2	12.2	12.2	12.3

Population Shifts and Projections for Children and Young People (aged 15-19)

• The 15-19 population has declined slightly in the last 2 years but is scheduled to increase by 19% by 2025

AGE GROUP	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023	2024	2025
15-19	9.9	9.9	9.8	9.7	9.9	10.0	10.1	10.1	10.0	9.9	9.7	9.8	10.0	10.3	10.7	11.2	11.5	11.7

1.35 Changes in Demand for Social Care Targeted Service

Referrals to Social Care

• The number of referrals to social care, for every 10 thousand children, has more than halved in Thurrock since it peaked in 2008, in the wake of the Baby Peter case. Referrals for 2010/11 are now likely to be below the national average

Referrals	06/07	07/08	08/09	09/10	10/11 prov
Total referrals (No.):	1328	1901	3805	2477	1554
Referrals (rate/10,000) 2015SC:	371	528	1045	671	421
England Average:	424	427	525	561	

Numbers Subject to a Child Protection Plan

• The number of children currently subject to a Child Protection Plan in Thurrock has been rising since 2008. In Thurrock the rise has been above that seen nationally. This means that the rate per 10 thousand are significantly above that seen nationally

Subject to CP	06/07	07/08	08/09	09/10	10/11 prov
Subject to CP plan (No.):	70	148	128	197	229
C. P. Plan (rate/10,000) 2023SC:	20	41	35	53	62
England Average:	25	27	31	36	

Numbers of Children In Care

• For the first time since 2007 we have seen a slight drop in the numbers of children in care in Thurrock. The rate per 10,000 children is in line with national averages.

	2007	2008	2009	2010	2011 prov
Children in care - numbers	186	197	222	229	212
Children in Care – proportion per 10,000	52	57	61	62	57
England (per 10,000)	55	54	55	58	
Statistical neigh (per 10,000)	54	55	58	62	